ANNUAL



United Way of St. Clair County

Give Help ~ Get Help

LIVE UNITED

Local ~ Accountable ~ Volunteer-Driven



President Danny Negin

Board of Directors

Vice President Thelma Castillo Treasurer Patti Manley **CRC Chair** Cindy Rourke Secretary Caryn VanderHeuvel **Campaign Chair** Michelle Shepley Human Resource Chair Leann Warner Labor Representative Richard Cummings **Board Members** Stacev Cutler

Stacey Cutler Dan Damman Colleen DeLong Karry Hepting Elia Hussain Mat King Annette Mercatante, MD, MPH Dr. Michael Tawney Steve Warsinske Jessie Wilson

Office

Executive Director Douglas A. Dolph

Professional Staff

Brent Gillette, Campaign & Labor Julie Ganhs, IT / Operations Amy Lutz, Marketing & Communications Mallory Michaluk, Resource Development Mary Paquette, 2-1-1 Sophia Von Bulow, Finance Jan Wilkins, Case Manager

Letter from the President & Executive Director

United Way of St. Clair County (UWSCC) had its fair share of challenges and victories this past year. Through these challenges we have witnessed the heart and purpose of our United Way. Every day, UWSCC steps up through providing critical health and human services funding for the benefit of our county's residents.

COVID-19 has presented unprecedented challenges for our county. Many local businesses were ordered to close and county residents were quarantined in their homes in mid-March. The result: skyrocketed unemployment and many residents have been left in a new reality of uncertainty and concern. In times of adversity, we find ourselves drawing close to the people we love and trust. We do this as a natural reaction to fear and uncertainty as our loved ones bring comfort, support, and resources to aid us through the tough times in our lives. UWSCC becomes that critical support system for families that have nowhere else to turn.



Executive Director Douglas A. Dolph

Through your generosity over many years, UWSCC was ready to respond to the challenges this pandemic presented. We are proud to do our part to

ensure our county thrives in all different environments. It's why every dollar that is donated matters for our community. It's why the United Way annual campaign is so critical for our community, as we never know what challenges await. We still don't know the full impact of COVID-19; however, with all of your continued support we will be ready to address any new challenges that come our way.

As with any challenge comes opportunity. In those opportunities came several victories to celebrate as a community. Here are a few:

- Emergency Services Fund recognized significant growth from individuals, organizations, and businesses to help meet needs in our county stemming from COVID-19.
- Several food trucks were sponsored by UWSCC to assist in feeding our community.
- Our Medical Loan Closet continued to serve as residents struggled to gain access to medical equipment and supplies.

This year, Doug Dolph has decided to retire from his role as Executive Director after many years of service. On behalf of the Board of Directors, we would like to thank Doug for his leadership and passion for the organization. In addition, we are excited and proud to have Brent Gillette transition seamlessly into the Executive Director role. UWSCC is in great hands and positioned well for the future.

My deepest gratitude goes out to our dedicated staff and volunteers. You are the true heartbeat of this organization. Without you, we simply cannot function at levels needed to provide for our community. I am honored to serve you all and grateful for the challenges and the victories.

Together, we can't fail.

Thank you for your support,

Danny Negin Board President Douglas A. Dolph Executive Director



Thank you for lending us your staff to be our phenomenal volunteers!

AFL-CIO CLCCity of Port HuroAll Star Services, Inc.Coldwell BankerAllstate InsuranceCouncil on AgingALTA 4 SourcingCounty of St. ClaAmerifirst Home MortgageDomtar IndustrieBeacon Wealth GroupDTE EnergyBiewer LumberEconomic DevelorBlue Water Area Chamber of CommerceFarm Bureau InsuBTM CompanyFifth Third BankBuilding TradesGenisys Credit UCatholic Charities of Southeast MichiganHoliday Inn ExpresChemical Bank, a Division of TCF National BankChoiceOne BankChildren's Health CareLapeer Developm

City of Port Huron Coldwell Banker Professionals Council on Aging, Inc., serving St. Clair County County of St. Clair Domtar Industries, Inc. DTE Energy Economic Development Alliance Farm Bureau Insurance Fifth Third Bank Genisys Credit Union Holiday Inn Express & Suites Lakeshore Motel & Apartments ChoiceOne Bank Lapeer Development Corporation

Program Impact & Direct Services

* Helping Adults through Education or Training

Getting Ahead in a Just Gettin' by World • Psychosocial Programming for Uninsured Adults Recovering from Psychiatric Disorders

* Improving Quality of Life through Health & Advocacy

Mental Health Counseling • Senior Project Fresh • Pharmacy Assistance • Increasing Independence Through Advocacy • Subsidized Care for Patients • Hospice Home Subsidized Care

* Teaching Youth Life Skills

Street Outreach Drop-in Center Program for Engaged Youth • Girl Engagement Initiative for At-risk Youth • Recreation Outreach • Scoutreach: Opportunities and Life Skills for Youth in High Risk Scenarios • Financial Support for Disadvantaged Youth • Talented TENTH • Leadership Experience Financial Assistance • Inclusive Youth Social Recreation

* Reducing the Need for Emergency Services

Carolyn's Place • Wings Food / Emergency Needs Program • Pathway Shelter • Day & Educational Program • Night Shift Security Supervisor • Lodging for Medical Services • Ramp Program • Sanborn Gratiot Memorial Home • Mid City Nutrition

* Community Initiatives & Collaborations

2-1-1 • Community Dental Center • CSCB • EFSP • Imagination Library • My Free Taxes • Prescription Discount Program • Transportation for the Visually Impaired • Vocational Rehabilitation

* UWSCC Direct Services

Medical Loan Closet • Emergency Services • Cancer Assistance • Children with Disabilities Services • Dental Assistance



211 is an information hotline available 24/7 to connect people with available community resources.

Throughout 2019, 211 received 2,864 contacts via phone, email, text message, and web searches.



Organizations Receiving EFSP Federal Funding

United Way of St. Clair County is the local Board Administrator for the Emergency Food and Shelter Program (EFSP).

Blue Water Area Rescue Mission • Blue Water Community Food Depot • Blue Water Safe Horizons • The C3 Connection, Inc. • Detroit Rescue Mission (Pathway Shelter) • Downriver Bread of Life Nutrition Center • Downriver Helping Hands, Inc. • The Harbor • Harbor Impact Ministries • Mid City Nutrition • The Salvation Army • SOS Marysville Food Pantry • Trinity United Methodist Food Pantry

Thank you for lending us your staff to be our phenomenal volunteers!

Liberty Title McBride - Manley & Company, P.C. McLaren Port Huron Meldrum Wealth Management Michigan Crossroads Council, Boy Scouts of America St. Clair County Sheriff's Office NCTS Corporation Northstar Bank Operating Engineers L # 324 Port Huron Area School District Port Huron Township **Professional Counseling Center** PTM Corporation SEMCO Energy St. Clair Chrysler Jeep Dodge RAM

St. Clair County Administrator / Controller's Office St. Clair County Community College St. Clair County Health Department St. Clair County Probate Court State Farm Insurance Stewart, Beauvais & Whipple P.C. Thrive In Change UAW 375, FCA Vinculum Care Wallace Law Firm, P.C. Wellington Financial Strategies Corp. Winston & Damman, P.L.L.C.





CRC Chair Cindy Rourke

Citizen's Review Committee Chair Report

The Citizen's Review Committee (CRC) annually reviews proposals submitted by local affiliated organizations to reduce the need for emergency services, teach youth life skills, improve quality of life through health and advocacy, and help adults through education and training. There are over 20 members on the CRC.

Through this review process, the CRC recommended that 24 programs offered through 20 affiliated organizations be supported that include handicapped ramp construction, shelter for homeless and displaced adults, counseling, home health and hospice care, after school programming for youth and scouting. In addition, UWSCC directly supports 211 (call for help) services, Michigan Vocational and Rehabilitation to facilitate employment, transportation for the blind, and the UW Emergency Services Fund for unique emergency requests.

The CRC regularly reviews reports submitted by the organizations to assure that they have met local needs and that their program performance indicators have been fulfilled. A number of affiliated and non-affiliated organizations have attended CRC meetings in order to become better acquainted with the services they provide.

daily basis. The CRC reviews new organization requests, programs, and concepts to determine if and how these needs can be met.

	Citizen's Rev	view Committee	
Linda Bruckner	Robert J. Funk	Duane McCallister	Kathy Sheldon
Sharon Bryant	Michele Hayre	Jonathan J. Meldrum	Buzz Suuppi
Lynette Clouse	Bill Heinen	Annie Osmer	Matthew M. Wallace
Tamara Czarnecki	Jennifer King-Elsner	Ryan K. Quinn	Jo Ann Westrick
Joseph Dams	Dan Krauskopf, CFP, MSF	Deena Reynolds	Cynthia L. Willey-King LMSW
	Affiliated (Organizations	
Arc of St. Clair County Hemophilia Foundation of Mich		oundation of Michigan	Noighberg bolging Noighb

The Arc of St. Clair County Blue Water Community Action Blue Water Safe Horizons Catholic Charities of Southeast Michigan Community First Health Centers Community Enterprises of St. Clair County Council on Aging, Inc., serving St. Clair County Detroit Rescue Mission (Pathway Shelter) Girl Scouts of Southeastern Michigan Goodwill Industries of St. Clair County The Harbor Harbor Impact Ministries Helping Hands Ministry (B-WARM) Hemophilia Foundation of Michigan Hunter Hospitality House Ne I.M.P.A.C.T. Literacy and Beyond Michigan Crossroads Council, Boy Scouts of America Michigan League for Public Policy Mid City Nutrition Program People's Clinic for Better Health Sanborn Gratiot Memorial Home SONS (Save Our Neighborhoods & Streets) Touchstone Services, Inc. (Blue Water Clubhouse) Visiting Nurse Association / Blue Water Hospice

Neighbors helping Neighbors



Stebbins Family Fund ~ Leadership Challenge Grant

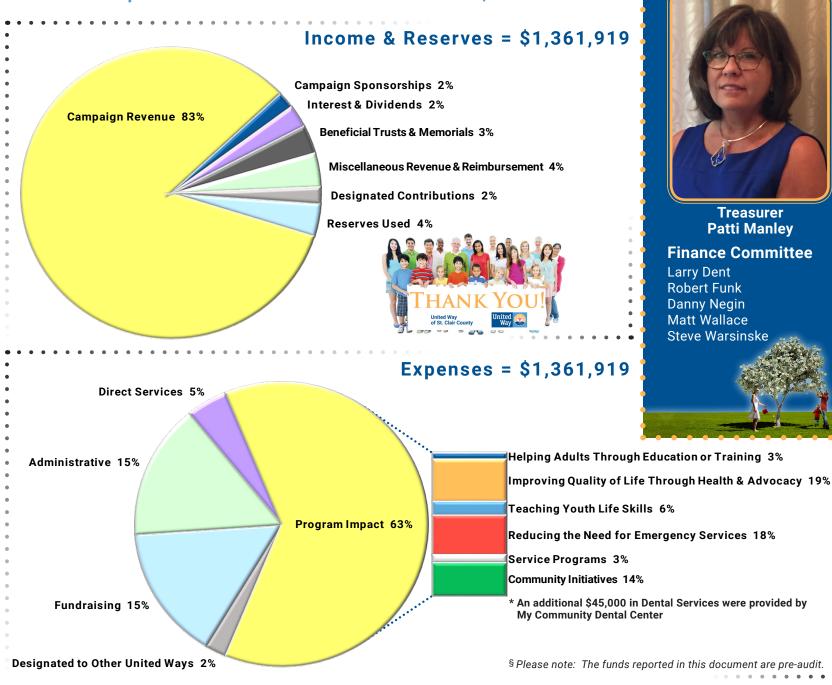
We are grateful for the generous matching opportunity from the Stebbins Family Fund for our 2019 Campaign ~ their Leadership Challenge Grant. They embraced Michelle's theme of Give a Little Bit and took it one step further by asking us all to Give a Little Bit *More*. Their hope was that their matching challenge grant would inspire others to increase their giving so we, as a community, can provide additional health and human services to those who are struggling.

The Leadership Challenge Grant was a great success! It matched new dollars raised by Leadership contributors, dollar-for-dollar, up to \$25,000! Thank you to all who accepted the challenge of raising the bar of community support for our neighbors who need us most! Through this challenge, we raised \$29,549.04 NEW dollars on top of their \$25,000 matching gift!

Campaign, Bus, and Event Sponsors

Enbridge				
Cargill, Inc.	DTE Energy	Lake Huron Medical Center	SEMCO Energy	
	Chemical Bank	McLaren Port Huron		
Ascension River District Hospital	Eastern Michigan Bank	Farm Bureau Insurance	ChoiceOne Bank	
	Northstar Bank	AFL-CIO		

Financial Report ~ For the Year Ended March 31, 2020



Emergency Services Fund

In anticipation of the affect the COVID-19 pandemic would likely have on St. Clair County residents, service organizations, and businesses, our Board set aside \$100,000 for COVID-19 relief grants. It is to be transferred from our reserves into our Emergency Services Fund as the need arises. As of the end of our fiscal year, Meijer, Inc. and Community Foundation for Southeast Michigan contributed \$26,000 and \$10,000, respectively, to our Emergency Services Fund to boost our relief efforts. Also as of that date, the grant application process, through the CRC, was open for any organization or business who needed help with unforeseen expenses related to COVID-19.

Emergency Food & Shelter Program (EFSP)

Phase 36 (Federal) Funding \$82,214 = Emergency Food: \$35,731 (43.5%) + Shelter Services: \$46,483 (56.5%) United Way of St. Clair County is the local Board Administrator for the Emergency Food and Shelter Program (EFSP).



Campaign Chair Michelle Shepley

Campaign Chair Report

It was when I was driving down an empty road and Supertramp's, "Give a Little Bit," came on the radio that I was certain I would accept the honor of being the 2019 Campaign Chair for United Way of St. Clair County. The lyric that played goes, "Give a little bit, give a little bit of your time to me, see the man with the lonely eyes, oh take his hand, you'll be surprised."

It can be easy to get caught up in the day to day activity of what you do, and forget why you're doing it. In that moment in my car, however, I remembered. I remembered the vital work that our United Way does for this community. I remembered the "least of these" who need a helping hand.

Most of all, I remembered that if everyone of us is able to give a little bit of our time, talent, and treasure, together, we can truly make this community a better place for all.

My campaign journey started in my car, choosing to "give a little bit" and becoming your 2019 Campaign Chair, and has culminated in all of you choosing to do the same by collectively giving \$1,170,700 to our local community.

I am proud of what our team was able to accomplish in such a short time, and humbled by the amount we raised for those in need. Thank you for trusting me with this responsibility, and thank you all for giving a little bit and making a big change!



Leadership Foundations Acheson Foundation

(Contributions over \$15,000) **Rourke Family Charitable Foundation**

Stebbins Family Fund

Individual Contributors (Continued on next page...)

Every Day Hero Lt. David Clarkson (\$365)

George Andaluz Andrea Arnold **Brook Atkinson** Kristen Avotte Pete Babcock **Michelle Bailes** Kathrvn M. Baker Aaron Barr Brent Bastian Lisa M. Beedon Steven Bell Ivan Benedict Tammy Blakely Norman Mr. & Mrs. David R. Bolla Matthew Foltz Shawn Bourne Mr. Scott J. Bradley Greg Brown **Elizabeth Buckley** Todd Burch Eric A. Cecava Sheila Cerny James Charron Sandra Clark

Cynthia L. Compton Ms. Caroline Corby Kurt Craven Jessica L. Curtiss John-Paul Cutcher Daniel A. Damman Ms. Jennifer Dennis Mr. Lawrence M. Dent Karen Farr Dan & Patty Fasbender Ruth Faulkner Mr. Steven Fernandez Colin & Tori Ferres Dave Fiedler Aaron Foote Laura Frank The Freeland Family Stephanie Frizzle **Christopher Fulks** Jasmine Garcia Stephen Gentner Camella Gild Jim & Becky Gorinac

Jerry & Cathy Grace Julia Green Chandra Gruber Rob Gunn Jim & Jyme Hager Travis Hall **Rick & Tonya Hallett** Shari & Mike Handley Edward Harder Greg Hazzard Jason Heilig Mr. Eric N. Heiss Mrs. D J Hill Jeremv Hunger Jacob Hunter Laura Ingram Re`Von Jones Thomas Jones James A. Jones Judy Kavanagh Karen Kimball Billy Kirby John & Ketha Knuth Michele & Chad Koglin Rebecca A. Korte

Darlene Kramp Dan Krauskopf, CFP, MSF Barry Mugridge Susan Kuhn Chuck Kukawka Cheryl Lafrance Melissa Landon Carrie Landschoot Dan Landschoot Christine LaTour Bonnie Lentz Kathenne Litton Dennis Loxton Ms. Karen Massaro-Mundt Randi Mathieu Randy Mattock Greg & Kate May Michael & Helen McCartan Mr. Robert McClellan Jack & Emily McLiver Jonathan J. Meldrum Angela Mierendorff Debra & Lloyd Miller Mr. Bill Miltko

Tommy Moutoux Laura & Rick Nestle Chelsea Oellerich Anne Orlando-Brewer Greg Owens Kelley Palmer Theresa Parker Victoria Partaka Jacob Prevost Stacy Priehs Mr. Billy Pruett Mrs. Nichole Rawson Pamela Reckker Stacey Redfield Lisa Renno Caitlin Reynolds Pat Roberts Tonia Rock Kenneth Rowley Karen B. Shellev Scahill Kenneth Schalte Mr. William Schlottman Larry Schoben

Justin Sears Debra A. Seifert Mr. Scott Shepherd Patty Shine Shelly Sloan Michael Smith Ms. Silke Smith Wendy Smith Sherry Spezia Jean G. Sturtridge James Talbot Ann Thornton David Tramski Chris Voss Scott Webb Justin Wessel David & Janice Whipple Mr. & Mrs. Jacob White-Noel Nancy Wilson Ms. Mary Wittliff William C. Wixon Joe & Lorrie Worden 27 Additional individuals who wish to remain anonymous

Watchmen (\$500 - \$999)

Marilyn Abernathy Nathan A. Adams Todd A. Ambrose **Thomas Anderson** Nathaniel Armstrong Allison Arnold Anita Ashford Rachel Baker Dale L. Bales Ramoncito Banez Michael Baranowski Jeremy Barnes Daniel Barthel **Beem Construction** Dwayne & Linda Beem Jim & Lea Bier Mary J. Bouchard Nancy A. Bourdeau Gregory F. Brengman Mr. Malachy Browne **Kimberly Burdick** David Bushaw Philip Callahan Judy A. Callender Marshall J. & Debra Campbell Thelma Castillo Kenneth Clark **Jacqueline** Cole Simon Combs Robert Crawford Scott & Wendy Crawford **Richard & Helen** Cummings Sally A. Currie **Kristine Curtis** Stacey Cutler Denise Dalrymple Julie A. Davis Andrew Day Breanna Day Chad & Jessica Deaner Mr. & Mrs. DeLaere Paul & Paula Dillon Mr. & Mrs. Rick & Vicki Dionne Sheriff Timothy Donnellon Jason Dupuis Robert W. & Ann Durand David Dziedzic Teddy Edie **Timothy Elsholz** Tamira Emmons Mara M. Farmer Mychal Fearncombe Craig & Theresa Felt Randall Fernandez Joshua Fisher Ryan Fisher Dr. Edmond W. Fitzgerald Jr. Don & Bonnie Fletcher John J. Foster Stefan P. Francek

William Francek Tiffany & Chris Francis Catherine M. Mills Mark Frasier Robert & Sandra Funk Julie & Zach Ganhs Patricia Giangrande Mr. Bill Gilmer Michael J. Govier Jessica J. Grace Genina Hagle Mr. & Mrs. Robert Hale William & Ann Marie Brian D. Hallum William C. Hamilton John Harris Mr. & Mrs. James & Julie Harrison Kyle Hartel Gregory J. Hayes Michele Havre, Chef Shell's **Bill & Barb Heinen** Mark E. Herr Gary Hill Mike & Renee Hinkley Ms. Catherine W. Houghton Valorie Hudgens Ms. Crystal A. Jahn Melinda K. Johnson Martha Johnston-Macaulev Mrs. Christina Kastner Barbara Kehoe Chuck & Gail Kelly Carrie Kerbrat Gabriel Killion Lester Killion Anthony King Susan King Jennifer King-Elsner Roy & Debra Klecha Mark Kohler Theresa J. Koss Kirk & Sheryl Kramer Mary E. Kramer Mary Krestik Garth & Diane Kriewall Ms. Cori Krohn Michelle Kutchey Philip J. Lenn Michelle M. Levin **Timothy Liberty** Donna & William Lill Christine Loeffler Suellen Lorkowski Tim & Cathy Lozen Amy & Tyler Lutz Theresa T. MacMillan Joseph Majeske Jessica Martin Douglas & Kathy McCullough Sally & Barry Meier Edward A Messineo Tina Meyers Mallory Michaluk Jeremy Miller Kevin Miller

Paul Milletics Amy Monkowski Ms. Carol E. Moore James Moore Justin Morren Ann E. Murphy Mr. & Mrs. William & **Doris Netter** Martin Nichols Oldford Gary & Joanie Olmstead Mr. Jim & Teresa Osieczonek Tony & Marcia Paladino Mary & Ralph Paquette (\$1,000 - \$2,499) Nathan Pentico Terrence Peterson **Brian Pierce** Mary Pochodylo Brian Podre Maureen Pomerleau Jennie J. Posey Timothy C. Raines Jeremy Raymo Kathy L. Reid David M. Russeau Susan M. Russell Eric Schapman Jamie Schmerheim Mr. Tim Schrader Markus & Jean Schulz Mary Seely Lisa Shagena Kathy Sheldon Michelle Shepley Katie Singer Tommy Skinner Bryce Smith Erica Smith Jeffrey & Suzanne Smith Kimberly C. Spears Lonnie & Mike Stevens Michelle Stockdale Kathleen Swantek Dale & Char Sweeney Mary & Edward Taylor Alonzo Thomas Julian S. Torello Susan M. Trzasko Dr. & Mrs. A. Vaitiekaitis Richard J. Van Deuren Carvn VanderHeuvel William Thomas Veal **Tracy Vincent** Jim Vinckier **Emily Vinckier Pierce** Butch & Sophia Von Bulow Michael A. Wahowske Matthew & Emily Wallace Leann Warner William F. Warsinski Ms. Anna L. Watson George Watson

Jamie R. Whitenight Daniel J. Wilhelm, MD Jan & Tom Wilkins Cynthia L. Willey-King, **L**MSW Sharon Wilton Jeff & Debbie Wine Jay A. & Jeana Wofford Pat Yanik Kimberly Young Roxann E. Zmolik Wheelsmen Joel Archibald Paul & Tami Bailey Timothy J. Biewer Mike & Mary Fran Caza Kim Chaltry Mike & Renee Ciferri Vernon & Denise Dencklau Steve Disser Mr. Douglas A. Dolph Duke & Bonnie Dunn Mark Edmonson Daniel J. Forsyth **Brent & Tammy Gillette** Ms. Jennifer R. Grimley-Smith Margaret E. Guillaumin Mr. David Betts Matthew & Michelle Harvey David & Leslie Harwood Karry Hepting Katherine D. Holth Gary & Susan Leroy Scot & Bridgette Marc & Christine Hoskins Simone Ryan J. Houck Charles W. & Barbara Ann Hunt Deb & Jim Johnson Staiger Colleen Starring Dr. Marshall Kamer Mark & Caryn Mr. Kevin Kenava VanderHeuvel Tom Kephart Steven W. Warsinske Ms. Shannon Kita James C. Watson Hon. Cynthia A. Lane Jane Lewandoski Brenda Wheatley Tim Lubbers Patti Manley & Tom (\$5,000+)Frantz Chris & Wendy K. Martin Melanie McCoy Darcy L. McLane Steven Q. McLean Dr. Annette Mercatante Melvin & Virginia Mark Meyers **Douglas Minnis** Autumn F. Mlynarski Nancy Molnar Michael P. Monaghan Kimberly Moore & Jasen Krueger Mark A. Moses Danny & Jodi Negin

Monika Weaver

Justin Westmiller

Ms. Donna Niester Douglas & Tina Wendell Mr. Douglas O'Rourke Gary M. Olbrys Jane Penzien Milton & Elizabeth Ploghoft **Russel Pogats** Mary Pool-Belyea Daniel Rauton Bill & Cheryl Rogers Ronda J. Ryan Karen & Maxim Shafik John Shaw, Jr. Colleen Smith Ms. Tamara L. Spencer Tracy Stablein-Brooks Don & Michele Stoner Greg W. Stroh Brian L. Thomas Jeffrey S. Thomson Mike & Debbie Turnbull Lvnn Vinson Mr. Keith W. Walker Jo Ann & Bill Westrick Michael J. & Mary K. Whaling Tim Wight Laguinda Williams Ms. Kelly Wilton Michael Wood First Mates (\$2,500 - \$4,999) Robert & Paula Cleland Tom & Sue DeFauw Joe Falk Ann L. Forster Tom & Nancy Hunter

Captains

Joseph & Vivan Martin Estate Donald Fredendall Duane & Joyce McCallister Mazure Memorial James & Geraldine Schmidt 26 Additional individuals who wish to remain anonymous



Campaign Cabinet

Keely Baribeau Stephanie Beres Quentin Bishop Kimberly Burdick Debra Campbell Marcus Capalbo Mike Caza Scott Crawford Shannon Cruickshank **Richard Cummings** Julie Davis Erika DeLange Steve Disser Joe Falk Dr. Edmond Fitzgerald **Deb Freeland Bill Gilmer** Dr. Jessica Grace Marcia Haynes Michele Hayre Karry Hepting **Carter Hitesman** Jon Holden **Denise Horvath Kristy Jones** Roy Klecha Dan Krauskopf Cori Krohn **Butch Kuhn** Shannon LaBruyere Shelley Lukasak Jo Lynn Manns Jack McLiver Lisa Motte **Catherine Mills** Gary Olmstead **Jennifer Posey Stacy Priehs** Stella Ruhlman Donna Russell-Kuhr **Donna Sears** Marc Simone Valerie Skotcher Wendy Smith **Deborah Stokan** Bryan Ulatowski **Emily Vinckier-Pierce Chris Voss Evan Wilkins** Kevin Zimmerman



United Way of St. Clair County

Give Help ~ Get Help

Our Mission

"To mobilize the community of St. Clair County to raise funds and/or resources to meet identified human service needs with the highest level of accountability and community involvement."

Our Values

United Way of St. Clair County has adopted the following values as the base upon which all organizational decisions are screened:

- Valuing diversity in governance, operations, and allocations with donor representation in all decision-making processes.
- Helping families and individuals to help themselves by focusing on preventative solutions wherever possible.
- Promoting the development of community wide collaborative and cooperative services.
- Assuring the highest levels of accountability by maintaining a standardized and impartial relationship with all service providers.
- Fostering a spirit of caring and social responsibility in individuals and employers.